

MyActive

RECRUITMENT PACK

GENERAL MANAGER

MYACTIVE GLOSSOP &
MYACTIVE GLOSSOP SWIM



Closing date: 16/03/26
Interview date: WC 23/03/26

myactive.uk/Careers



A MESSAGE FROM OUR MANAGING DIRECTOR

Thank you for your interest in joining MyActive.



About MyActive

Established in October 2024, by High Peak Borough Council together with its strategic alliance partner, Staffordshire Moorlands District Council, we are a community-focused, active wellbeing company established with the purpose of helping local people to improve their lives through movement.

We have the privilege of operating a wide range of facilities and services across the High Peak and Staffordshire Moorlands areas, in the attractive towns of Glossop, New Mills, Buxton, Leek, Biddulph and Cheadle. Our life-changing services also reach out to communities, collaborating with local systems and partners to help tackle inequality, long-term health conditions and isolation.

This exciting opportunity in Glossop offers the chance to lead two separate and well established local facilities, bringing the teams together under one clear, consistent vision. It's a chance to shape culture, drive performance, strengthen community relationships and ensure both facilities operate as one connected service for local people.

We are looking for someone who understands that modern leisure is about far more than memberships and footfall. It's about people, partnerships and innovation. Creating environments where colleagues feel proud to work and communities feel proud to belong.

If you are passionate about leading teams, building trust locally, and playing a part in MyActive's next chapter, I hope you'll see this as an opportunity to make a real difference.



Rob Wilks

MyActive

ABOUT MYACTIVE GLOSSOP & MYACTIVE GLOSSOP SWIM



Glossop sits within High Peak, a community with real opportunity to improve physical activity levels and reduce health inequalities as part of a connected range of partners working to the shared aims of the Move More High Peak Strategy.

As General Manager, you will play a vital role as a local ambassador for MyActive, strengthening relationships with community groups, local health partners, schools and key stakeholders to ensure our services truly meet local needs.

MyActive Glossop is a multi-activity community hub, complemented by MyActive Glossop Swim, located approximately one mile away in Howard Park. Together, the two sites offer a broad and accessible mix of wellbeing, fitness and sport opportunities for people of all ages and abilities, operating as one connected service for the town.

Following recent investment and refurbishment works, the fitness suite experience at Glossop has been significantly enhanced, with new Technogym cardio kit, set in a fresh and vibrant space designed to feel welcoming, not intimidating. The facility caters for everyone, from first-time users and GP referral participants, to committed regulars working towards personal performance goals.

MyActive Glossop Swim is housed within a historic Victorian building in Howard Park, a much-loved local landmark that continues to play an important role in community life. Modernised in the 1990s, the facility features a 25-metre pool offering lane swimming, swimming lessons, inflatable aqua run sessions and family swims.

As General Manager, you will lead both sites, ensuring strong operational performance, consistent high standards, and a unified team culture across the two facilities.



GENERAL MANAGER

About the role

We're looking for a General Manager who can lead from the front, bring our values to life, and help shape the impact our facilities can have on the High Peak community.

You'll be responsible for creating a safe, welcoming, and inspiring environment where everyone feels supported to move more, feel better, and live well. You'll lead by example, empowering your team to deliver exceptional customer experiences while keeping operations running smoothly and efficiently.

Location

MyActive Glossop &
MyActive Glossop Swim

Salary

£35,679

Reports to

Head of Operations

What you'll be doing

- Provide strong, visible leadership for your team, motivating, supporting, and developing colleagues to be their best.
- Ensure the safe, compliant, and efficient running of all centre operations.
- Oversee health and safety, safeguarding, and compliance across all areas of the facility.
- Drive participation, memberships, and income growth by connecting programmes to local community needs.
- Lead on customer experience, making sure every visit feels positive, personal, and purposeful.
- Deliver local marketing and engagement activity in partnership with the MyActive Marketing and Communications team.
- Build and nurture relationships with local partners, schools, and health organisations to position MyActive Glossop as a hub for community wellbeing.
- Manage budgets, resources, and staff training to deliver value for money and continuous improvement.

View the full job
description and person
specification and apply here:

myactive.uk/Careers



About you

You're a confident, people-first leader who knows how to run a safe, high-performing centre and create a place the community loves to use. You bring experience managing busy leisure or customer-facing facilities, keeping standards high and teams motivated. You're calm under pressure, decisive, and not afraid to jump in on the frontline when needed.

You understand compliance, health and safety, and what it takes to deliver great customer experiences every day. You use data and insight to drive participation, income and retention, and you're comfortable managing budgets and juggling competing priorities.

You build strong relationships with colleagues, partners and customers, and you communicate clearly, consistently and with purpose. You're committed to inclusion, high-quality service, and the belief that movement can change lives.

Why join MyActive?

At MyActive, we believe in the power of movement to transform lives. We're proud to deliver services that go beyond fitness. We are passionate about tackling health inequalities, building community connections, and supporting wellbeing for everyone.

You'll also benefit from:

- Access to our MyActive facilities
- Ongoing professional development and leadership training
- Opportunities to contribute to regional wellbeing initiatives
- A supportive and collaborative workplace culture

View the full job description and person specification and apply here:

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